



## Fraud and Cyber Crime Reporting and Analysis Service Procurement Committee

**Date:** TUESDAY, 22 OCTOBER 2024

**Time:** 10.00 am

**Venue:** COMMITTEE ROOMS, 2ND FLOOR, WEST WING, GUILDHALL

**Members:** Deputy Dawn Wright (Chair) Deputy Rehana Ameer,  
Deputy James Thomson, (Deputy Chair) Deputy Randall Anderson,  
Deputy Christopher Hayward, Deputy Keith Bottomley,  
Eamonn Mullally,  
Tijs Broeke,  
Deputy Henry Colthurst

**Enquiries:** Kezia Barrass  
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### Accessing the virtual public meeting

Members of the public can observe all virtual public meetings of the City of London Corporation by following the below link:

<https://www.youtube.com/@CityofLondonCorporation/streams>

A recording of the public meeting will be available via the above link following the end of the public meeting for up to one civic year. Please note: Online meeting recordings do not constitute the formal minutes of the meeting; minutes are written and are available on the City of London Corporation's website. Recordings may be edited, at the discretion of the proper officer, to remove any inappropriate material.

Whilst we endeavour to livestream all of our public meetings, this is not always possible due to technical difficulties. In these instances, if possible, a recording will be uploaded following the end of the meeting.

**Ian Thomas CBE**  
Town Clerk and Chief Executive

# AGENDA

1. **APOLOGIES**

2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

3. **PUBLIC MINUTES**

To agree the public minutes and non-public summary on 25 July 2024.

**For Decision**  
(Pages 5 - 6)

4. **FCCRAS UPDATE REPORT**

Report of the Commissioner.

**For Information**  
(Verbal Report)

5. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

6. **ANY OTHER BUSINESS RELATING THE CHAIRMAN CONSIDERS URGENT**

7. **EXCLUSION OF THE PUBLIC**

**RESOLVED** – That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

**For Decision**

8. **NON-PUBLIC MINUTES**

To approve the non-public minutes of the meeting held on 25 July 2024.

**For Decision**  
(Pages 7 - 8)

9. **FCCRAS UPDATE COMMUNICATIONS STRATEGY**

Report of the Commissioner.

**For Information**  
(Pages 9 - 14)

10. **OVERVIEW OF VICTIMS JOURNEY AND SYSTEMS ARCHITECTURE**

Report of the Commissioner.

**For Information**  
(Pages 15 - 16)

11. **BRANDING - CREATIVE TESTING RESULTS / USER JOURNEYS**

Report of the Commissioner.

**For Information**  
(Pages 17 - 80)

12. **FINANCIAL IMPLICATIONS OF GO LIVE IN FEBRUARY 2025 - AND FUNDING APPROACH**

Report of the Commissioner.

**For Information**  
(Pages 81 - 84)

13. **NON PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

**For Decision**

14. **ANY OTHER NON PUBLIC BUSINESS THE CHAIR CONSIDERS URGENT**